



Victoria
Legal Aid

1300 MOB VLA
Legal help for First Nations people

Victorian Legal Aid have launched 1300 MOB VLA, a legal helpline providing free, confidential and culturally safe legal help for First Nations people.

The new helpline is a significant milestone in strengthening culturally safe legal services and access to justice for First Nations people in Victoria.

The service model was created in close collaboration with the Victorian Aboriginal Legal Service (VALS) and Djirra through a co-design process facilitated by Yamagigu Consulting.

It complements the existing high-quality Aboriginal-led legal services offered by VALS, Djirra and other Aboriginal community-controlled organisations.

'VLA trained staff recognise and respect the cultural identity, lived experience and the unique needs of First Nations clients,' said First Nations Access Manager Isabella Unwin, a proud Noongar woman.

'The service supports communities to take control of their legal issues, understand their rights and make informed decisions – on their own terms.'

About 1300 MOB VLA

The helpline offers legal information and advice tailored to the experiences of First Nations people. It also provides warm referrals to culturally safe support services.

It is available by dialling 1300 MOB VLA (1300 662 852) from 9 am to 4 pm on Monday to Friday, or by requesting a call back through the online form.

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